MILOW’S | CAMPER LIFE

# General rental terms

## Agreement & payment

The individual agreement specifies dates, price, authorised drivers and applicable insurance. Payment by SEPA: more than 14 days before collection 50% on signing, balance 14 days before; 8–14 days 90% on signing, balance at least two days before; 7 days or less 100% immediately. Full payment before collection. Cash deposit €1,000.

## Cancellation

50 or more days before collection: 30%; 49–15 days: 50%; 14–1 days: 80%; collection day/no-show: 100%. Saved expenses and alternative rental income are credited; the renter may demonstrate a lower loss.

## Use & return

Only agreed drivers with valid licences. Observe weight limits, tolls and environmental zones. No smoking or e-cigarettes. Return with full diesel and AdBlue tanks; otherwise actual costs plus €25. Return clean, grey water empty and toilet cassette empty and clean. Interior cleaning €75, grey water €25, toilet €100; exceptional soiling and professional smoke removal at actual cost (smoke removal estimated from €500). Unagreed late return: agreed daily rate per commenced 24 hours,

By accepting these rental terms, the renter agrees that the return-related charges listed above may be invoiced after the rental where applicable. Rubbish must be disposed of and the fridge emptied. Grey water and toilet cassette requirements also apply when interior cleaning is booked.

Fines and subsequently charged fees arising from violations during the rental period will be passed on in full where attributable to the renter. We charge an administration fee of €25 per case for the associated administrative work. The renter may demonstrate that no or lower administrative costs were incurred.

## Damage & breakdown

Notify MILOW’S immediately. Obtain consent by phone before repairs; necessary emergency safety measures must not be delayed. Secure accident scene, call emergency services if necessary, document damage and involve police as required. Liability and insurance follow the individual agreement and applicable law.

## Handover

Condition and inventory recorded at collection and return. Manuals are available in the vehicle. Insurance applicable to the specific rental is confirmed before signing. subject to applicable law. 200 km per regular rental day (24 h), pooled; fixed weekend allowances: Fri–Sun 500 km, Fri–Mon 600 km. Extra €0.39/km.